



## A participatory process to develop a people-centred warning system in Gmunden, Upper Austria

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# Why do we need to develop people centred warning systems?

- To avoid delays and stalemates in the implementation of warning systems
- To anticipate or mitigate social conflicts and opposition
- To mobilize local stakeholders and raise risk awareness
- To improve decision effectiveness, credibility and legitimation
- .....

## Two challenges

- To enhance “buy in” of heterogeneous stakeholders by co-producing warning system options
  
- To reach a compromise solution when stakeholders have strongly opposing views

# Gmunden (Austria)

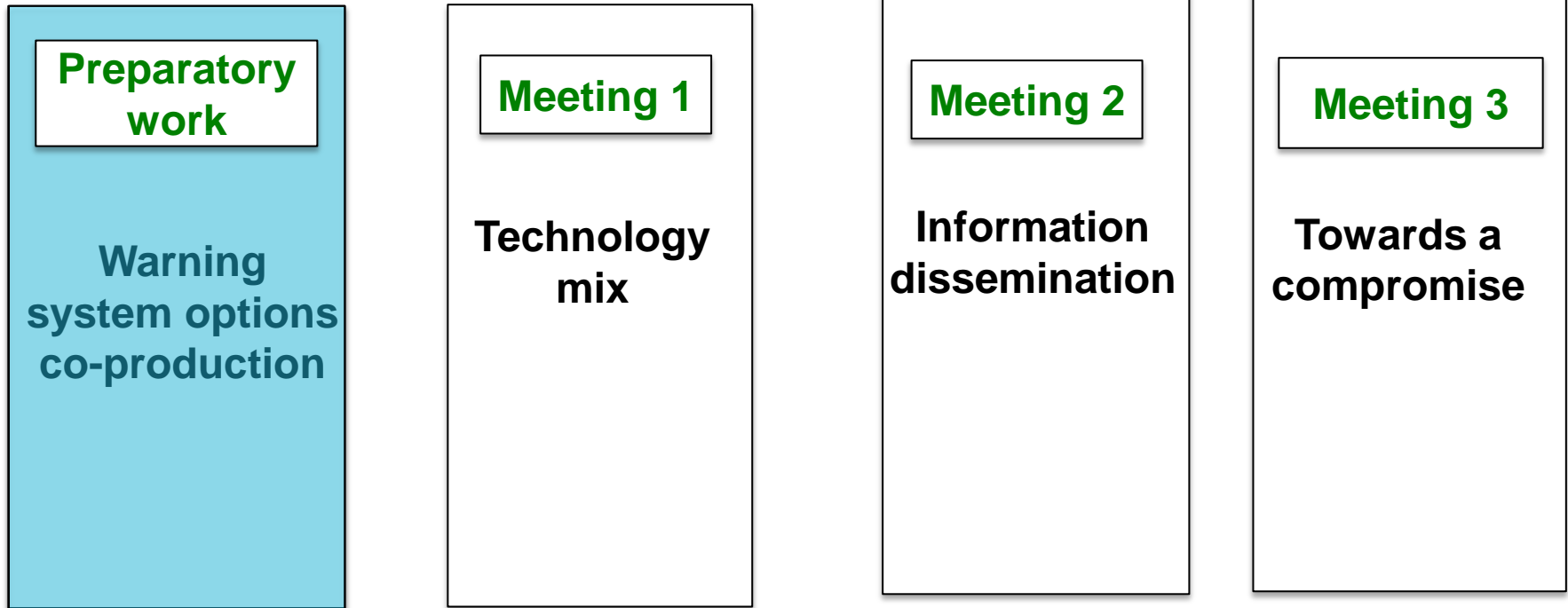


R. Supper, GEOLOGISCHE BUNDESANSTALT

## Deadlock in warning system implementation

- Most recent landslide disaster: November 2007
- 100 people and 55 buildings evacuated
- Early warning system as a preconditions for resettlement in red zone. Estimated cost: € 500,000
- Substantial investment of tax money to cope with problem concerning 100 out of 15000 residents
- Open issues: responsibility allocation for maintenance of the warning system; uncertain maintenance costs

# Participatory process design



**Outreach activities**

# Individualistic narrative

## Minimal cost warning system

### Problem

Risk exaggerated relative to other risks, trade-offs between investment options

### Solution

Cost-benefit analysis  
(Cost-effective measures)

Outcome rationality

# Hierarchical narrative

## Technical expert warning system

### Problem

Stalemate of process, local opposition

### Solution

Top-down responsibility, expert-driven solution  
(Multi-level expert system with defined thresholds)

Procedural rationality



# Egalitarian narrative

## Resident centred warning system

### Problem

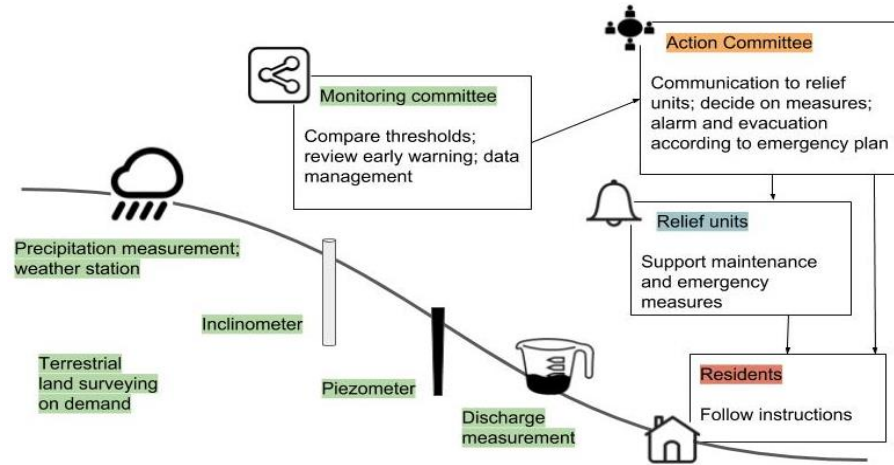
Fragility of mountain ecosystem

### Solution

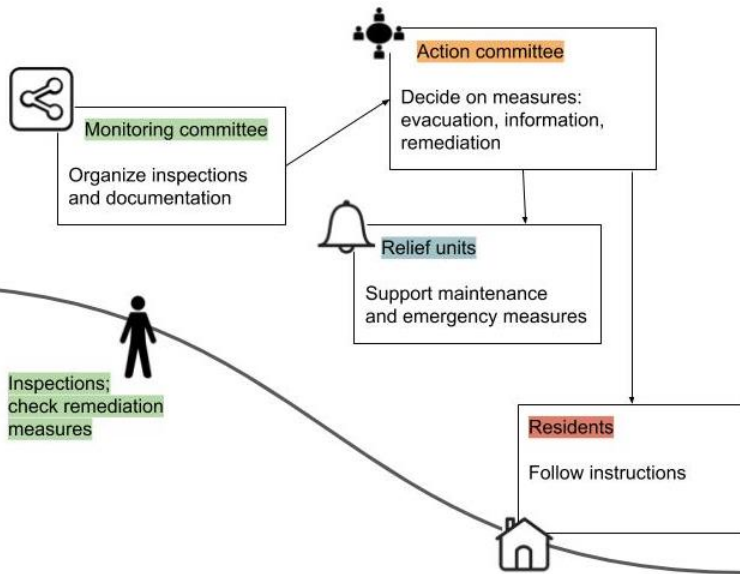
Holistic, bottom-up, community engagement, transparency  
(Community owned warning system)

Moral rationality

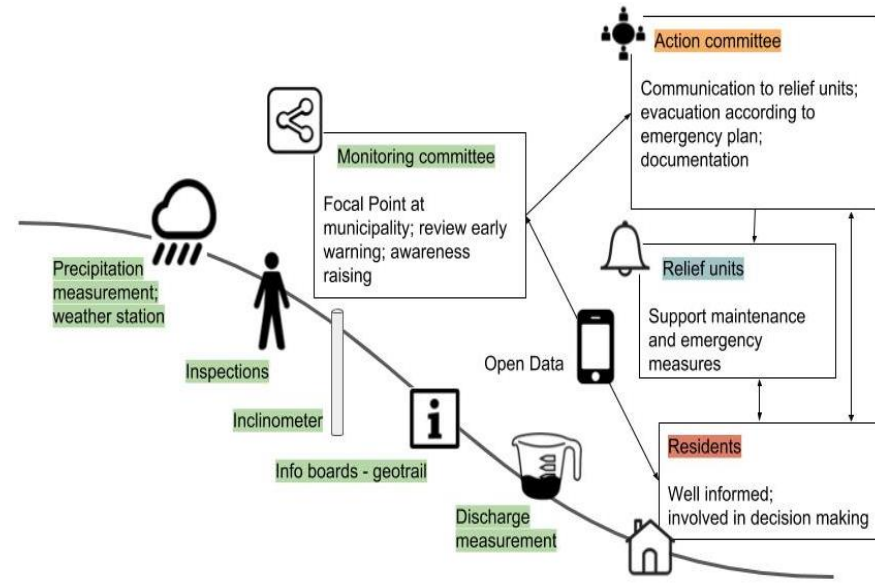
# Technical expert

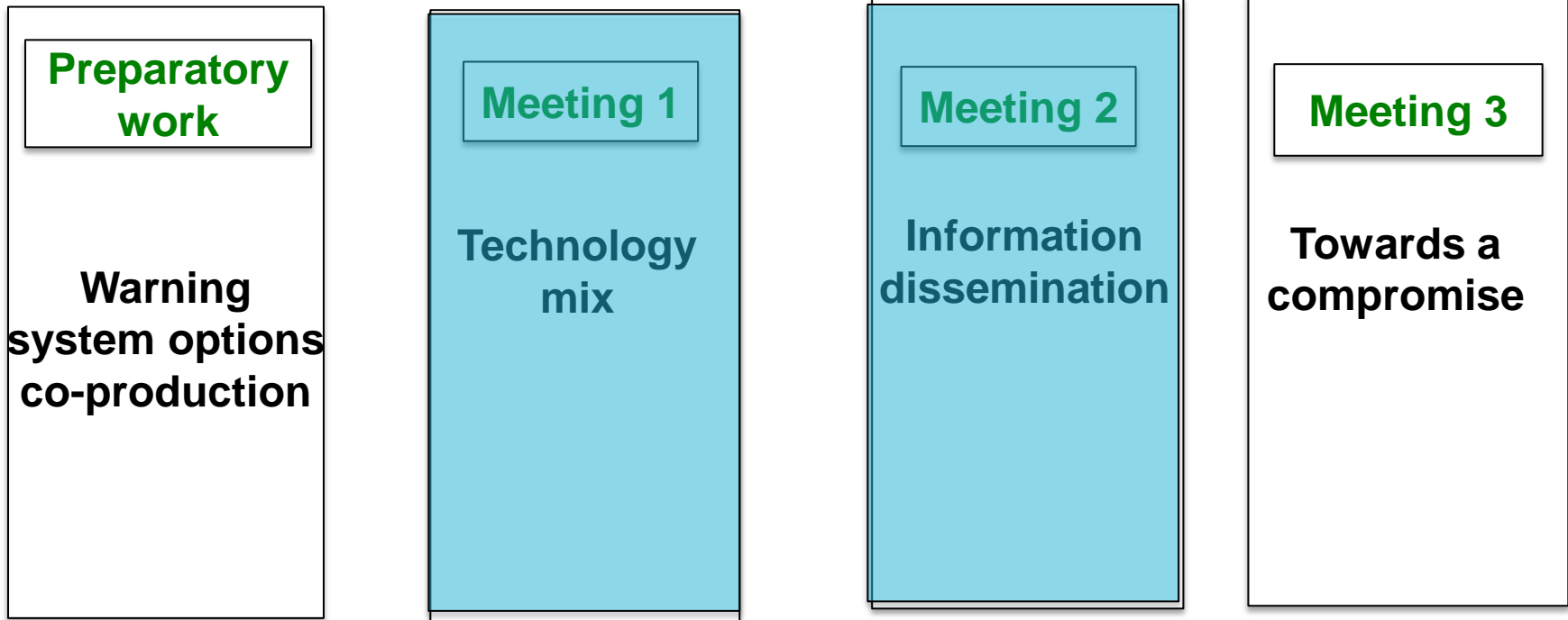


# A minimal cost effective



# Resident centred



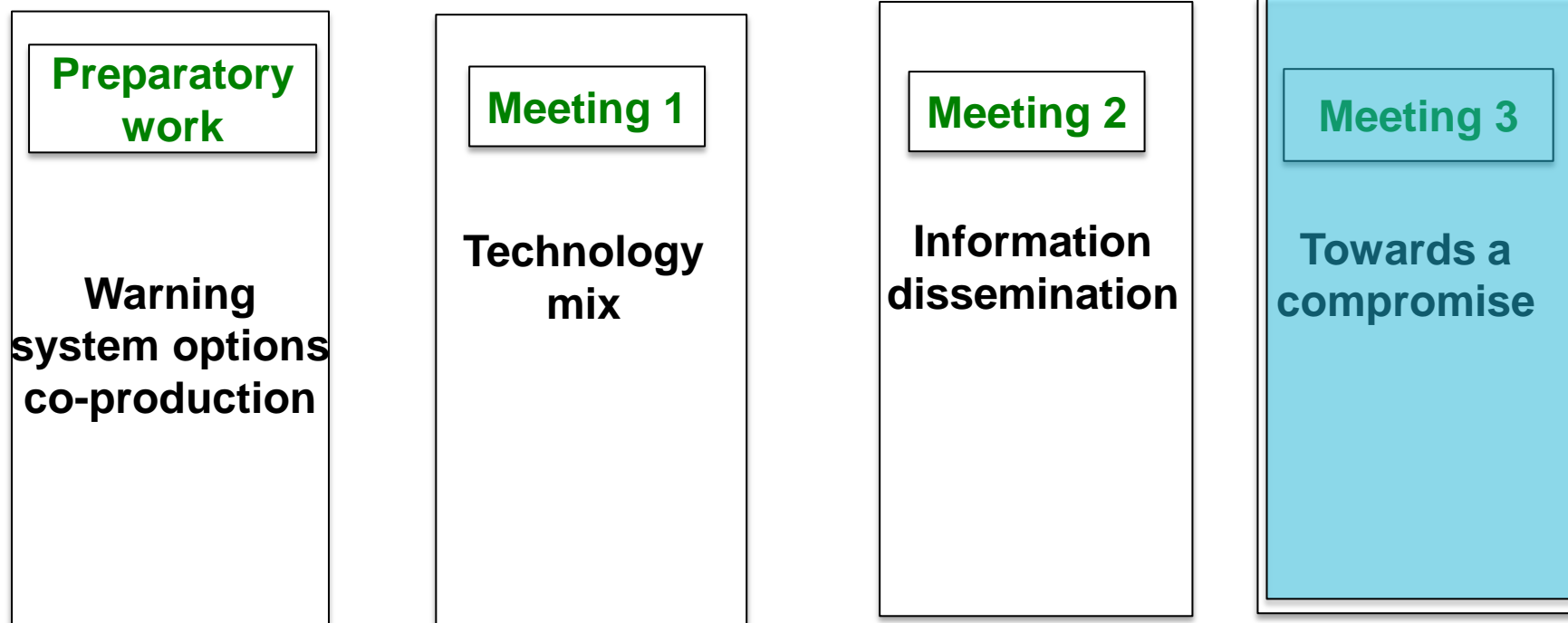


**Outreach activities**



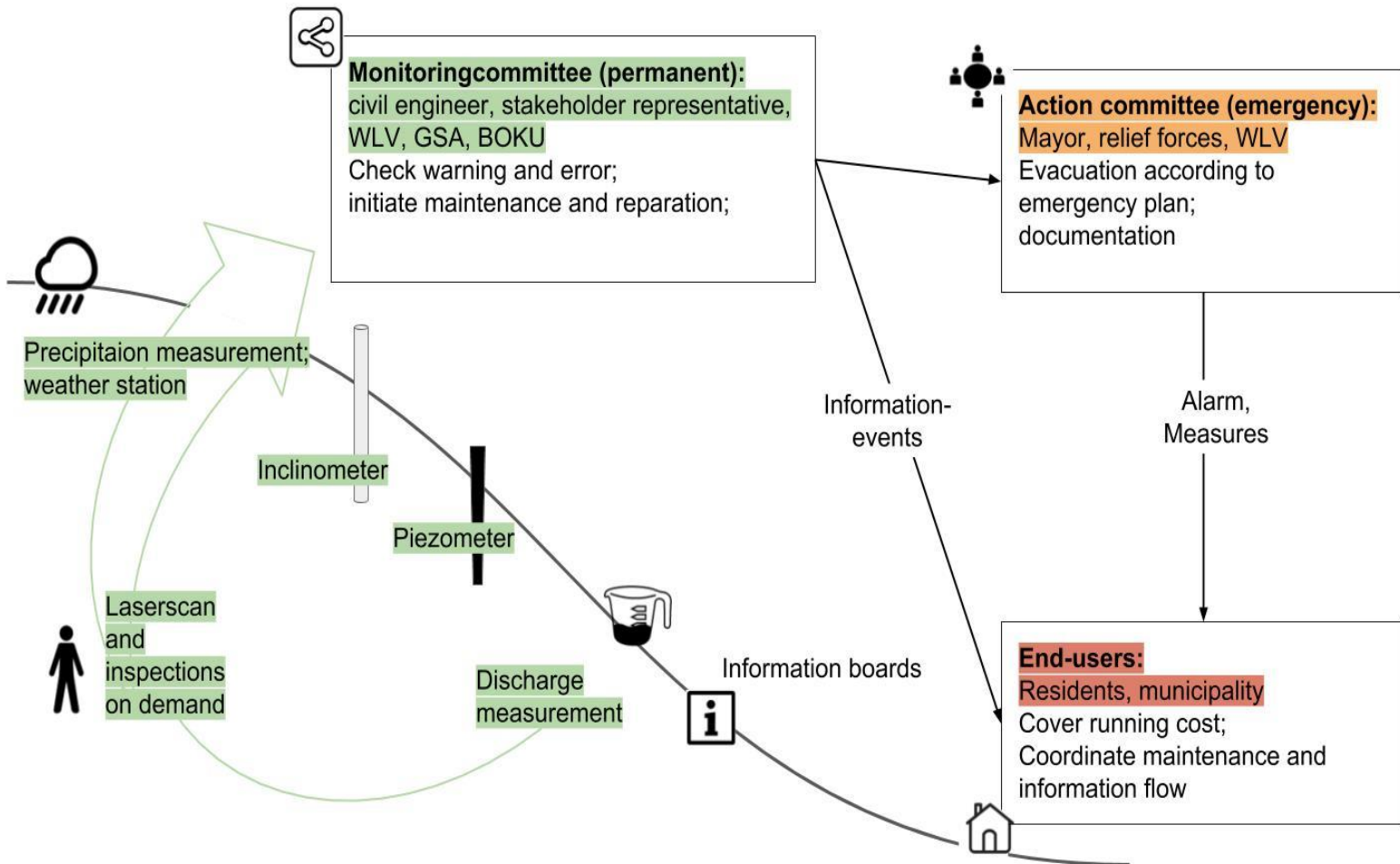
# Contested/most discussed issues

- Who should receive the information generated by monitoring and what is the role of experts?
- Which responsibilities could potentially be shared, and based on what legal basis, among residents and other stakeholders?
- How to raise risk awareness among residents?



**Outreach activities**

# Compromise solution



# Highlights

## (1) Co-creation of technical policy options

- New role for experts: co-creation of options interactively based on stakeholders' perspectives

## (2) Outcome acceptance

- Facilitated compromise across a co-produced NEW technical policy option

## (3) Future

- New institutional/responsibility frameworks to support development and maintenance of warning systems/legal basis for shared responsibility
- Explore synergies between decision analytical techniques to support development of people centered warning systems (plural rationality theory, negotiation theory, MCA, scenarios)

## Key references

- Preuner P., Scolobig A., Linnerooth-Bayer J., Ottowitz D., Hoyer S., Jochum B. (2017), “A participatory process to develop a landslide warning system: paradoxes of responsibility sharing in a case study in Upper Austria”, *Resources* 6(4): 54
- Scolobig A., Riegler M., Preuner P., Linnerooth Bayer J., Ottowitz D., Hoyer S., Jochum B. (2017), “Warning system options for landslide risk: a case study in Upper Austria”, *Resources* 6(3): 37
- Preuner P., Riegler M., Scolobig A. (2017), “Sozialwissenschaftliche Aspekte beim Aufbau eines Frühwarnsystems am Gschlifgraben”, in Wimmer-Frey, I., Römer, A. & Janda, C. (eds.), *Angewandte Geowissenschaften an der GBA*, Wien ISBN: 978-3-85316-092-3



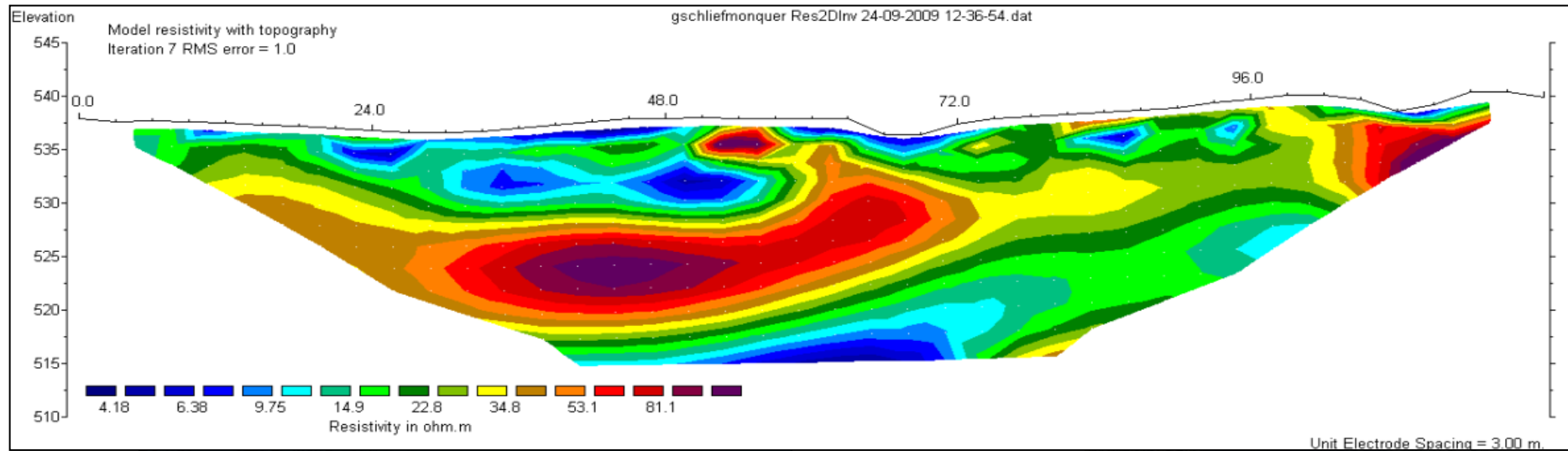
**Thanks for your attention!**

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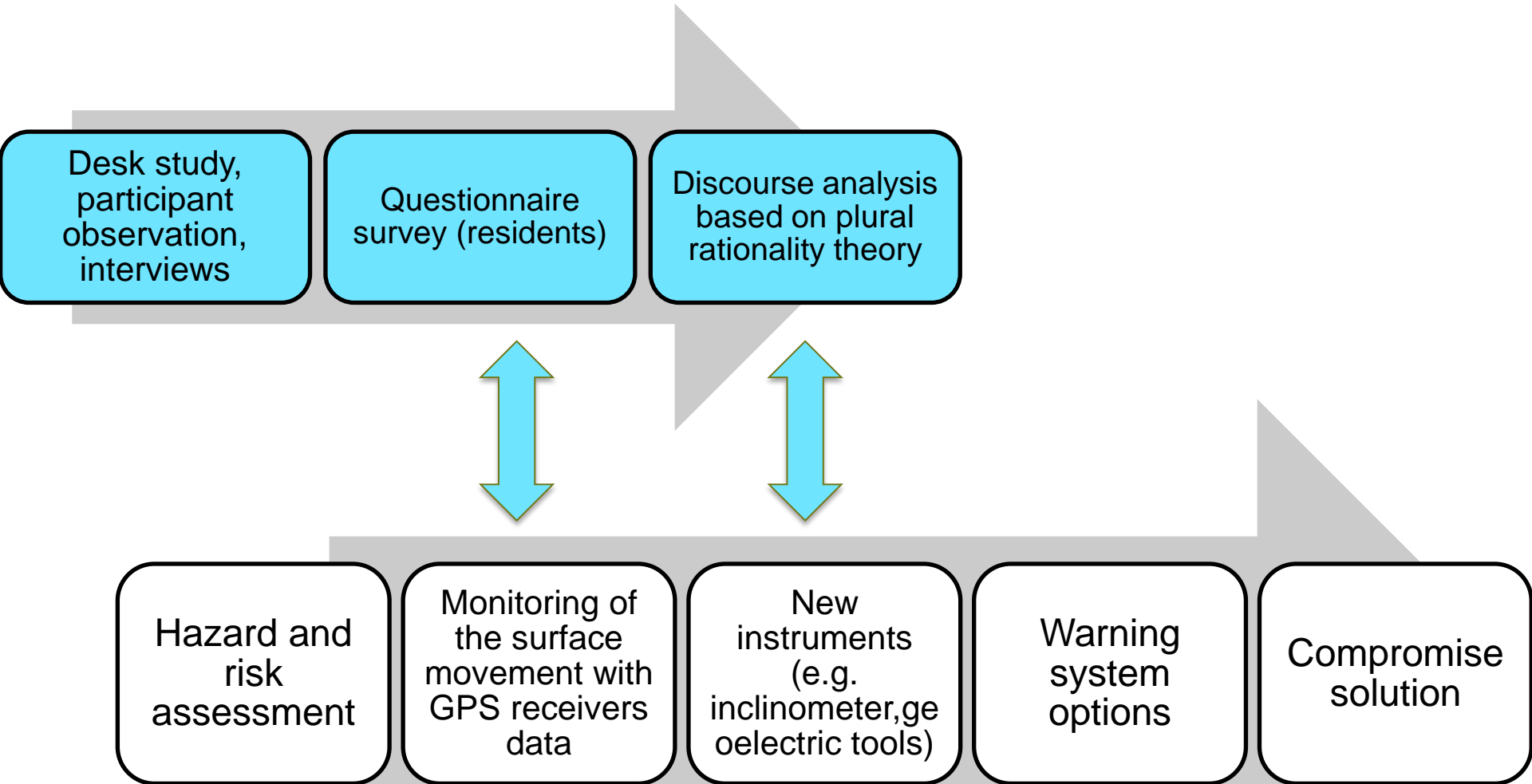
**QUESTIONS?**

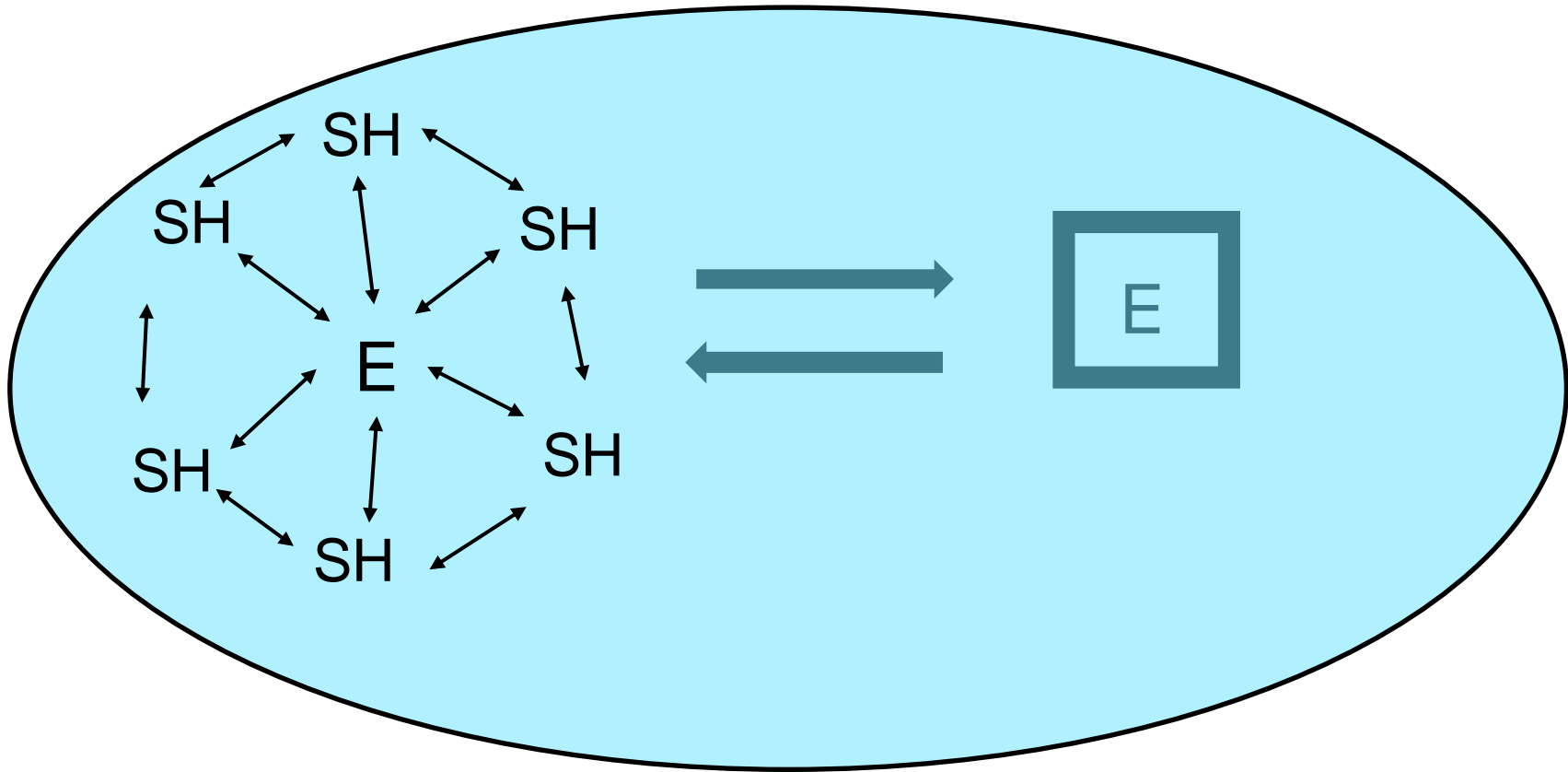


# Stakeholder engagement to develop a landslide warning system in Gmunden (Austria)



# The knowledge base





|                                  | Shared responsibility -<br>Resident association  | Public responsibility -<br>Municipality   |
|----------------------------------|--|---|
| Role of residents                | Cost contribution (approx. EUR 400 / year; varies according to land size);<br>Participate at drills and information events;<br>Chair of resident association:<br>Coordination of maintenance, decision making, communication, organize drills and information events | Cost contribution (approx. EUR 400 / year; varies according to land size),<br>Participate at drills and information events;<br>Report observations            |
| Role of municipality             | Cost contribution (for road and infrastructure link)<br><br>Emergency management   | Cover cost that exceeds contributions;<br>Coordination of maintenance, decision making, communication, drills and information events;<br>Emergency management |
| Role of experts                  | Early warning interpretation;<br>Data management;<br>Maintenance   | Early warning interpretation;<br>Data management;<br>Maintenance  |
| Role of relief forces            | Support maintenance and emergency  | Support emergency   |
| Who is responsible?              | Resident association and experts for monitoring,<br>Mayor for emergency management   | Mayor and experts   |
| Who is the end-user?             | Residents  | Municipality  |
| Who is the monitoring committee? | LWZ, WLW, civil engineer, (GSA, BOKU), Chair of association*   | LWZ, WLW, civil engineer, (GSA, BOKU)   |
| Who is the action committee?     | Mayor, WLW, civil engineer, Chair of association*, police, fire brigade  | Mayor, WLW, civil engineer, police, fire brigade  |
| Who benefits how?                | Municipality less responsible,<br>Residents can co-determine,<br>Better chances for subsidies,<br>More awareness and appreciation,<br>Better legitimacy among non-residents  | Less complex decision making for municipality,<br>Established structure as a benefit for all,<br>Residents less responsible                                   |